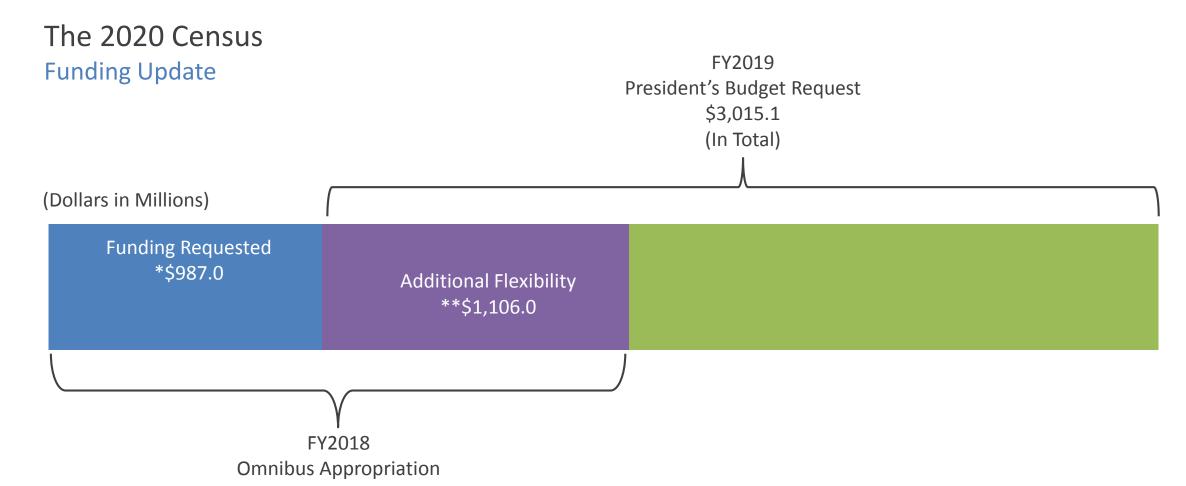
Update on the 2020 Census

Committee on Applied Demography Annual Breakfast Population Association of America 2018

April 27, 2018

Albert E. Fontenot, Jr.
Associate Director, Decennial Census Programs





^{*}Adjustment to FY 2018 President's Budget Request, as referenced publicly in the testimony by Secretary of Commerce to the House Committee on Oversight and Government Affairs on October 13.

^{**} Funding reflects total allocated to the 2020 Census in the Omnibus Appropriation for FY 2018, as enacted on March 23, 2018 (H.R. 1625). In addition to the funding requested for FY 2018, the appropriation included \$50 million for Secretarial Controlled contingency, and approximately \$1.056 billion representing a portion of the FY 2019 budget request for the 2020 Census to, according to the Omnibus report, ensure that Census has the necessary resources to immediately address any issues discovered during the 2018 End-to-End Test, and to provide a smoother transition between fiscal year 2018 and fiscal year 2019.



Where Are We Now



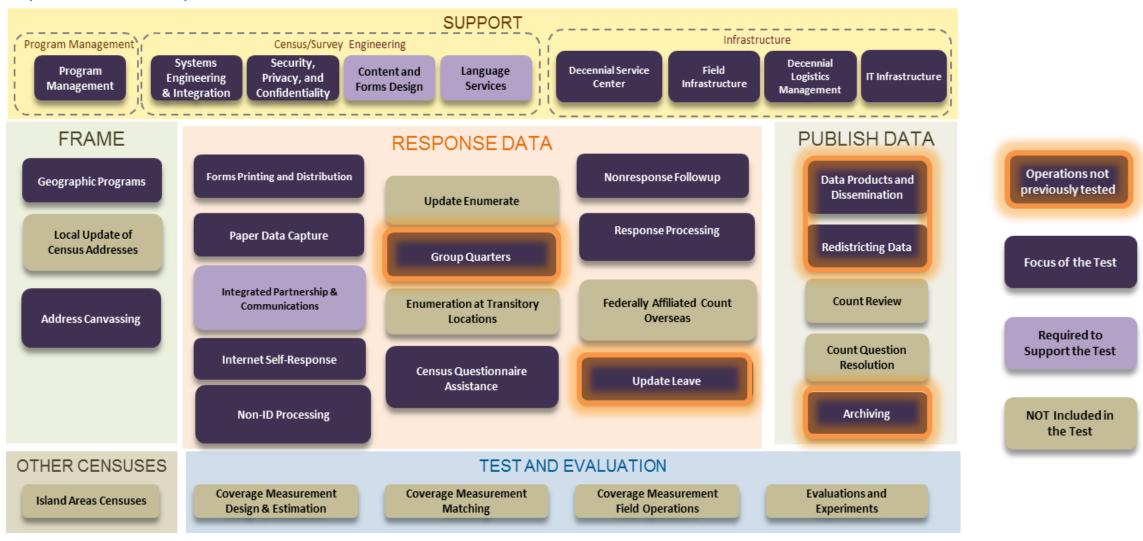
Key Activities:

- Delivery of Questions to Congress: The Census Bureau delivered the questions on March 29, 2018 as mandated by Title 13.
- 2018 End-to-End Census Test:
 - Census Day for the 2018 End-to-End Census Test was April 1.
 - Update Leave started on April 9.
 - Nonresponse Followup will start on May 9.
 - Group Quarters begins June 11.
- Regional Census Centers Opening: Dallas opened this week, New York and Philadelphia will open on April 21, Chicago and Los Angeles will open on April 28, and will open on May 5.

- Area Census Office Leasing: We are currently identifying space and establishing leases for the 40 ACOs that open in January 2019, and the 208 ACOs that open the following summer.
- Early Planning for the Communications Program: As the research is completed this Spring our contracting team will begin development for the media plans, messaging and creative treatments in the Summer and Fall.
- Ramp up of the Partnership Program: Limited partnership staff are already in place, but we'll be expanding this staff this year with the goal of ramping up to 1,000 Partnership Specialists by June of 2019.



Operational Scope





Overview

Address Canvassing

- Exercise final listing/mapping capabilities in the field
- Conduct in-field listing quality control

Providence County, RI



Pierce County, WA



Bluefield-Beckley-Oak Hill, WV



Peak Operations

- Validate that the operations in scope for the 2018 End-to-End Census Test are ready to go into production for the 2020 Census
- Test and validate major operational threads, procedures, systems, and infrastructure (IT and non-IT) together to ensure proper integration and conformance with functional and non-functional requirements
- Produce a prototype of geographic and data products

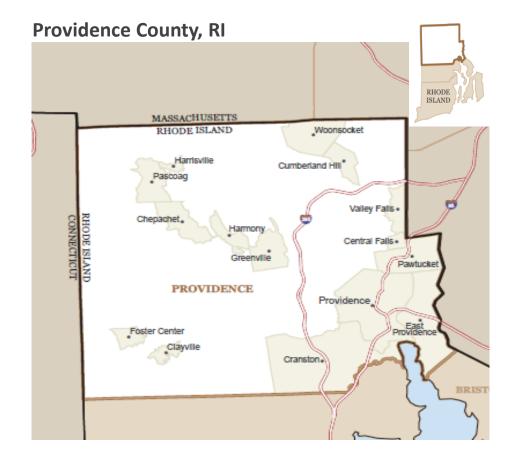
Providence County, RI



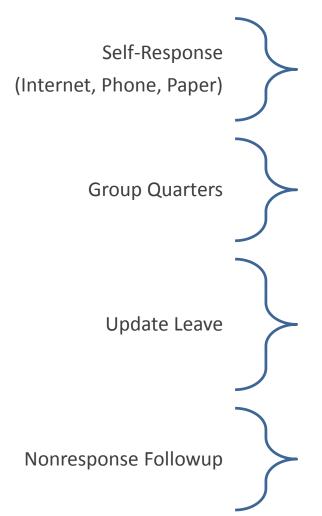
Peak Operations Overview

Peak Operations

- Validate that the operations in scope for the 2018 End-to-End Census
 Test are ready to go into production for the 2020 Census
- Test and validate major operational threads, procedures, systems, and infrastructure (IT and non-IT) together to ensure proper integration and conformance with functional and nonfunctional requirements
- Produce a prototype of geographic and data products



Peak Operations



Leveraging the internet to make it easier for people to respond while also offering paper and telephone response options, and allowing people to respond without providing a Census Identification Code.

Enumerate people living or staying in group quarters as well as provide an opportunity for people experiencing homelessness and people receiving service at service-based locations to be counted.

Update address and feature data in-person for housing units in geographic areas where we cannot confidently mail a census questionnaire (e.g., areas that do not have city-style addresses). Field staff leave a "Choice" questionnaire packet at housing units to elicit a response. All nonresponding housing units will be included in the nonresponse followup workload.

Determine housing unit status for nonresponding addresses and enumerate households that are determined to have a housing unit status of occupied.

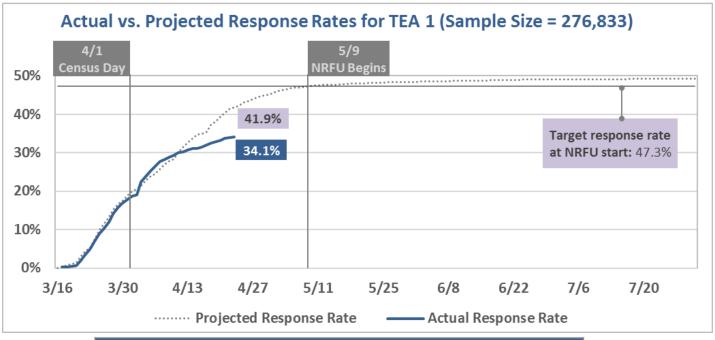
Self-Response Mail Strategy

Self-Response

- Self-response contact strategy:
 - Two-panel design Internet First (invitation letter on first contact) and Internet Choice (questionnaire on first contact)
- Languages: English and bilingual (English/Spanish)
- ~ 277,000 housing units in sample
 - ~195,000 Internet First
 - ~82,000 Internet Choice
- Languages: English and bilingual (English/Spanish)
 - ~200,000 English
 - ~76,000 Bilingual (English / Spanish)

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18	19	20	21	22	23	24	22	23	24	25	26	27	28
25	26	27	28	29	30	31	29	30					

Self-Response of Housing Units



Response by Mode								
	TE/	A 1	TEA 2					
	Dosnonso	Percent of	Response	Percent of TEA 2 Total				
	Response Volume	TEA 1 Total	Volume					
	volume	Responses	volume	Responses				
Total Responses	95,367	100.0%	425	100.0%				
Internet	73,056	76.6%	113	26.6%				
Phone	6,952	7.3%	1	0.2%				
Paper	15,359	16.1%	311	73.2%				

Source: 9341 – Detailed Self-Response Summary Report - Providence, RI



Peak Operations: Nonresponse Followup

Objectives

- Use administrative records to inform and reduce the Nonresponse Followup workload
- Evaluate refined field operations, including a reengineered field staffing structure and a reengineered operational control system that optimizes case assignments and routing
- Measure the efficiency and effectiveness of the field staff structure and workload
- Evaluate the cost of the operation and quality of the response data obtained

Methodology

- Use of administrative records and third-party data to determine occupancy status and set contact strategies for nonresponding housing units
- Use of an automated and integrated case assignment, case management, and data collection
 - Replacing paper-based operations to provide a faster, more accurate, and more secure means of data collection

Approach

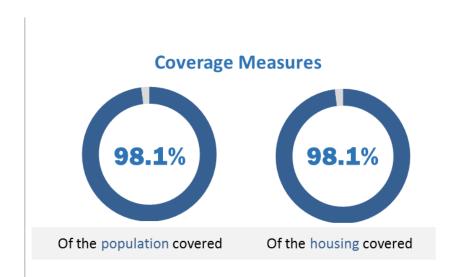
- Use Enterprise Censuses and Surveys Enabling (ECaSE) Enumeration Application to support both production and quality control components
- Integrate with ECaSE Field Operational Control System using our Mobile Case Management (MCM) system
- ECaSE Time and Expense
- An automated solution to provide online job applications, hiring assessments, and training

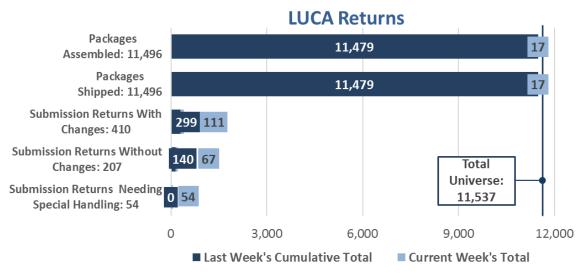
Local Update of Census Addresses (LUCA) Update



11,537

Governments Registered









Of the population covered

Of the housing covered

Source: Daily LUCA Emailed Report



Integrated Partnership and Communications: Main Components

The Integrated Partnership and Communications operation communicates the importance of participating in the 2020 Census to the entire population of the 50 states, the District of Columbia, Puerto Rico and the island areas to:

- Engage and motivate people to self-respond, preferably via the internet
- Raise and keep awareness high throughout the entire
 2020 Census to encourage response



Integrated Partnership and Communications: 2020 Census Barriers Attitude and Motivators Study (CBAMS)

2020 CBAMS Research

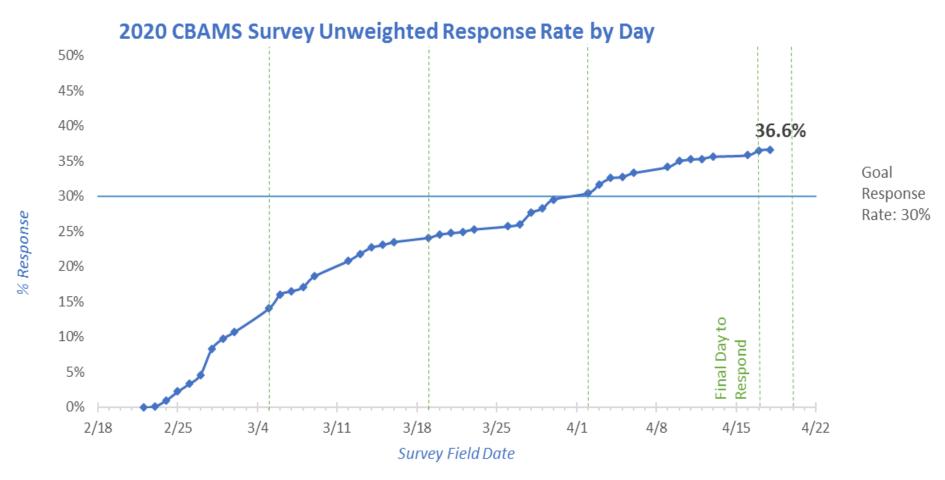
CBAMS Survey

The quantitative component of CBAMS will consist of a survey that will test the message frames that will be used to ultimately shape actual messages, rather than the messages themselves.

CBAMS Focus Groups

The qualitative component of CBAMS is designed to draw input from a wide variety of audiences at the very beginning of the message/creative development process.

Integrated Partnership and Communications: 2020 CBAMS Survey



Source: NPC and ADSD Response Data Files



Key Milestones

Milestone	Date
Begin 2020 Census Program	November 18, 2011 ✓
Begin Local Update of Census Addresses (LUCA) Program	January 2017 ✓
Deliver 2020 Census Topics to Congress	March 28, 2017 ✓
Deliver 2020 Census Questions to Congress	By March 31, 2018 ✓
Open Regional Census Centers	By April 1, 2018 ✓
Begin Opening Area Census Offices	January 7, 2019
Launch Advertising Campaign	November 1, 2019
Begin In-Field Address Canvassing	August 19, 2019
Begin Remote Alaska	January 21, 2020
Begin Group Quarters – Advance Contact	February 3, 2020
Begin Self-Response	March 16, 2020
Begin Update Leave	March 16, 2020
Begin Update Enumerate	March 16, 2020
Begin Group Quarters – Service Based Enumeration	March 30, 2020
2020 Census Day	April 1, 2020
Begin Group Quarters Enumeration	April 2, 2020
Begin Coverage Improvement	April 3, 2020
Begin Early Nonresponse Followup	April 9, 2020
Begin Nonresponse Followup	May 13, 2020
Deliver Apportionment Counts to the President	By December 31, 2020
Complete Delivery of Redistricting Counts to the States	By March 31, 2021
Complete 2020 Census Program	September 29, 2023

