Dr. Strangesample

Or: How I Learned to Stop Worrying And Love Alias Email Addresses

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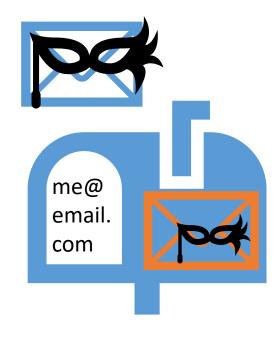
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What is an alias email address?

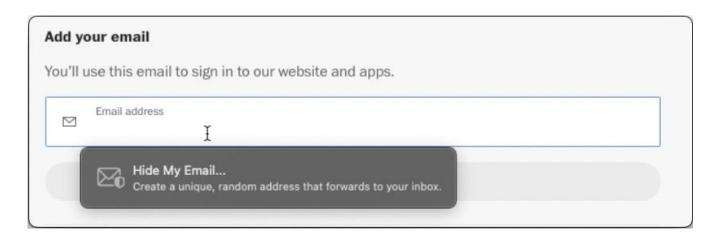
- Email users can hide or change their addresses.
 - Responses to alias addresses are forwarded to the users.
- Reasons:
 - Protecting privacy
 - Improving inbox organization
 - Filtering spam emails
 - Etc.
- Focus on two types:
 - Masked addresses
 - Modified addresses

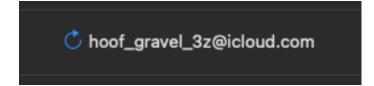




Masked address

- iCloud can automatically create new addresses (Hide My Email)
 - Combinations of random words and characters
- Keeps the real email address private.

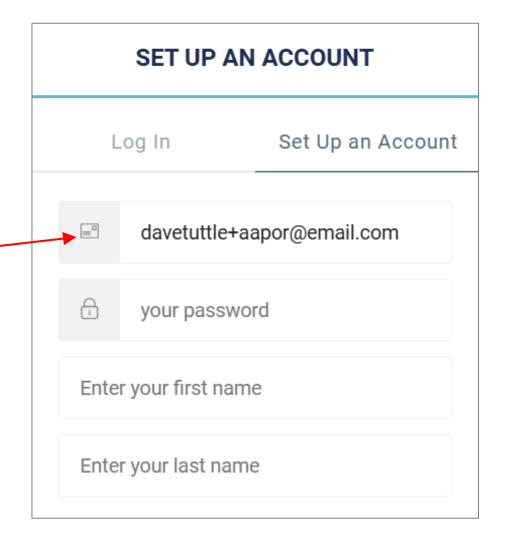






Modified address

- Gmail and other services allow users to modify their existing addresses on the fly.
 - Add "+" and other text
- Makes it easier to find emails from specific senders.





For your consideration

- Should we care about alias email addresses?
- What did we do?
 - Compared responses from alias and non-alias email addresses from two surveys
- What did we learn?
 - Potential differences in response behaviors and demographic characteristics





The current study

- Household Pulse Survey (HPS)
 - Web-based monthly household survey, n = 50K 60K per cycle
 - Recruiting question: Participate in future surveys?
- Census Bureau Research Panel
 - Voluntary panel used for methodological research
 - Panel members were recruited from HPS in July-Sept. 2024
- Research Panel Survey (RPS) December 2024
 - A/B question testing
 - Using time-on-page paradata to assess burden of alternative question sequences
 - Use of digital payments and preferences for incentive payment formats
 - Etc.



Motivation

- We noticed alias addresses among our RPS respondents!
- Are respondents who provided alias email addresses different from those who did not?





Methods

- Identified RPS respondents with two types of alias addresses:
 - 1. Masked addresses (iCloud)
 - 2. Modified addresses (Gmail and others)
- Compared alias and non-alias respondents in HPS and RPS survey
 - Unit and item-level response rates
 - Email delivery outcomes
 - Demographic characteristics





Limitations

- RPS is a voluntary survey
 - Small numbers of self-selected, motivated respondents
- Probably did not identify all alias emails
- Descriptive statistics only

- Also note:
 - Rounding rules



Response differences



RPS response rates and progress

		Complete** and partial responses		Average progress***
	N*	n*	%	%
Masked addresses	100	20	21.2%	82.1%
Modified addresses	70	30	42.4%	97.0%
Non-alias addresses	29,500	9,950	33.6%	92.6%

^{*}N's and frequencies are rounded.



^{**}Reached HH income question at end of survey.

^{***}Progress through survey as defined by Qualtrics.

RPS item nonresponse and breakoffs

	Item NR (HH income)			Breakoffs	
	n	#	%	#	%
Masked addresses	20	0	n/a	<15	25.0%
Modified addresses	30	0	n/a	<15	3.6%
Non-alias addresses	9,950	100	1.0%	1,100	11.3%



RPS invitation email delivery failures

Failures and bounce backs

	N	n	%
Masked addresses	100	<15	0.9%
Modified addresses	70	<15	1.5%
Non-alias	29,500	550	1.8%



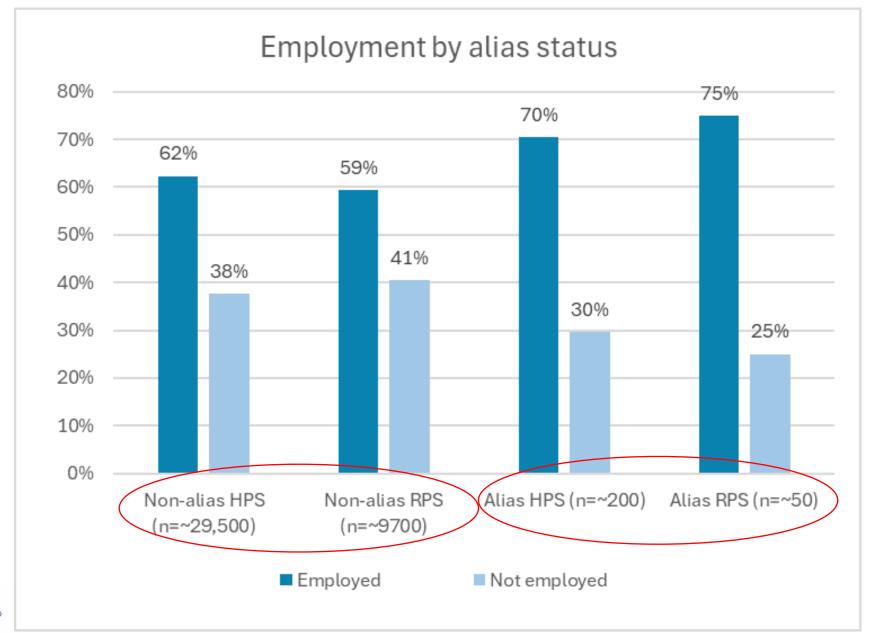
Demographic differences



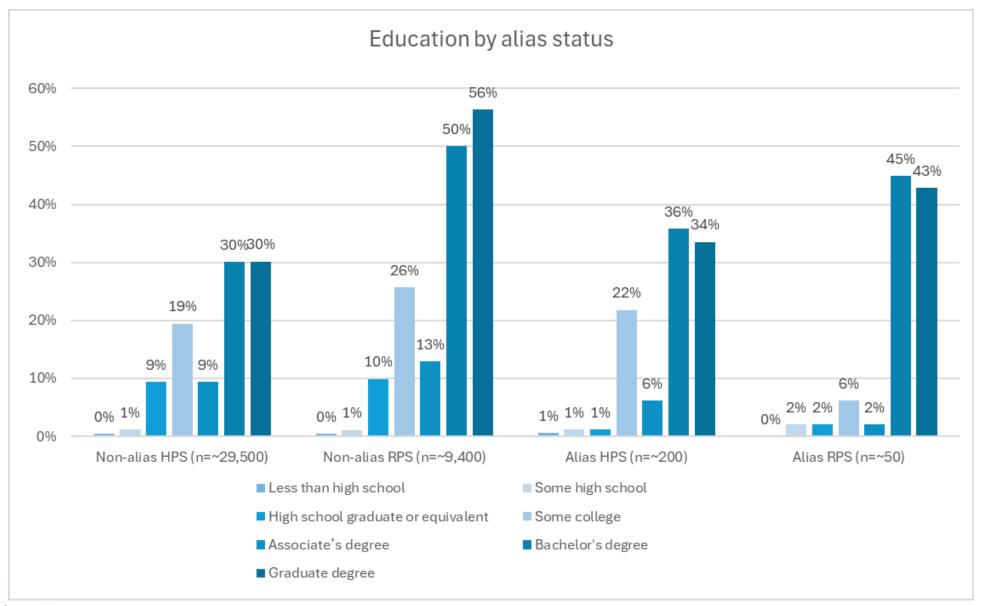
Mean age by alias status in HPS and RPS

	Household Pulse Survey		Research Panel Survey	
	n	Mean age	n	Mean age
Masked address	100	52.2	20	56.9
Modified address	70	55.4	30	41.1
Non-alias	29,500	54.6	9,950	56.5

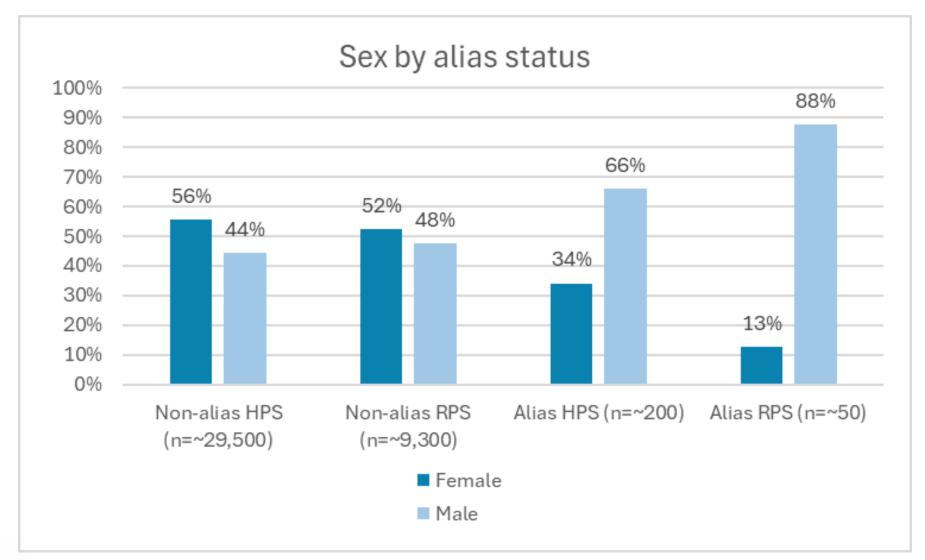




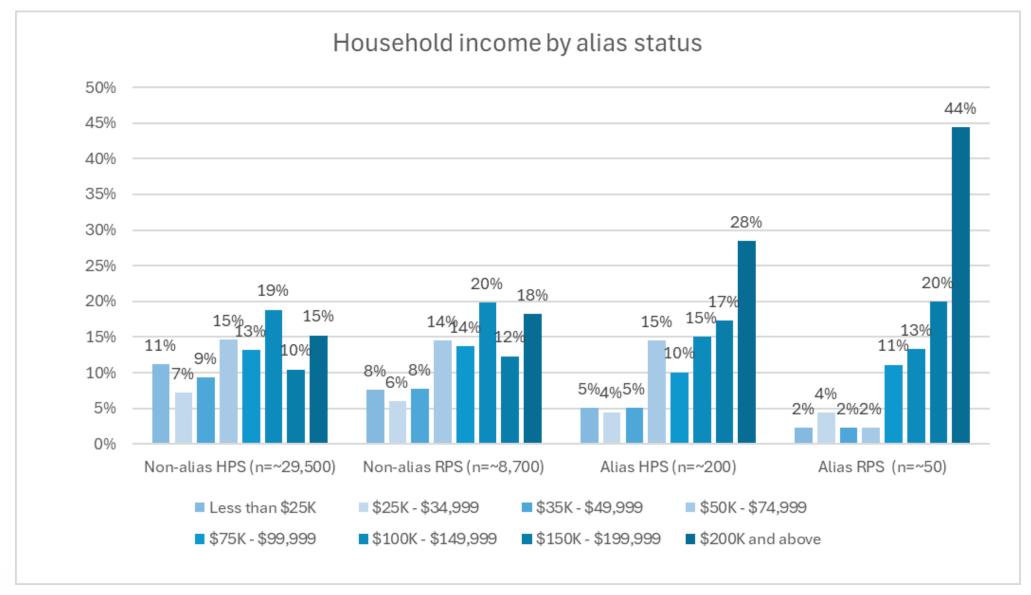




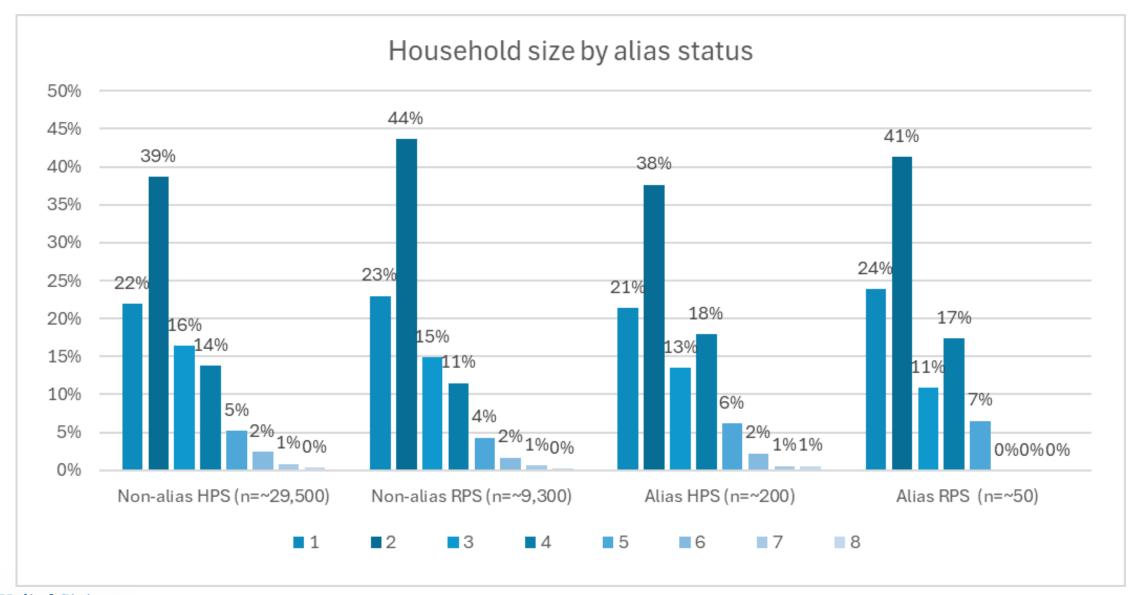














Takeaways

- Overall, alias address users may be more likely to be male, higher educated, and higher income
- Masked address users may be less likely to respond* but more likely to have reliable email addresses
 *Because privacy-sensitive?
- Modified address users may be more likely to respond, and younger





Thanks!

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