

# Online Travel Booking Site as a Source for Airfare and Lodging Price Indexes

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# Overview

- Project background
- Data collection
- Price relative calculation
- Research indexes



# Project background

- Currently, airfare & lodging prices are manually collected online each month.
  - ▶ Airfare: 1,000 quotes every month
  - ▶ Lodging: 550 quotes every month
- Economic Assistants collect list prices for each quote by querying companies' websites using fixed specifications.
- Project goal is to investigate if web-scraped prices can replace manual collection.



# About Online Travel Booking Site

- A travel aggregator of consumer travel services:
  - ▶ Airfare
  - ▶ Car rentals
  - ▶ Cruises
  - ▶ Hotel accommodations



# Data Collection

- Each month, we generate an input file based on the CPI sample of quotes that is used as search criteria to query the travel booking website.
  - ▶ Only 66% of the airline sample is collected in research.
  - ▶ Around 85-90% of the lodging sample is collected through web-scraping our data source.



# Data Collection

## CPI Airfare Input File

- Origin city code
- Destination city code
- Fare class
- Departure/return dates
- Pricing period

## CPI Lodging Input File

- Query ID
- Pricing period
- Unique property ID
- Check In/Out dates
- Number of guests



# Data Collection

## Frequency and timing of data collection:

- Pricing Period (PP) is 9 days long; 3 pricing periods/month
- Lodging: Each query is collected 1x per PP
- Airfare: Each query is collected 3x per PP

## Lodging data elements collected:

- ▶ Property characteristics/amenities
- ▶ Room ID and Descriptions
- ▶ Payment Model/Cancellation Policy

## Airfare data elements collected:

- ▶ Origin/destination airport codes
- ▶ Airline name/carrier code
- ▶ Number of layovers
- ▶ Fare class/codes for each flight leg
- ▶ Departure/return time

# Price Relative Calculation (Airfare) (1)

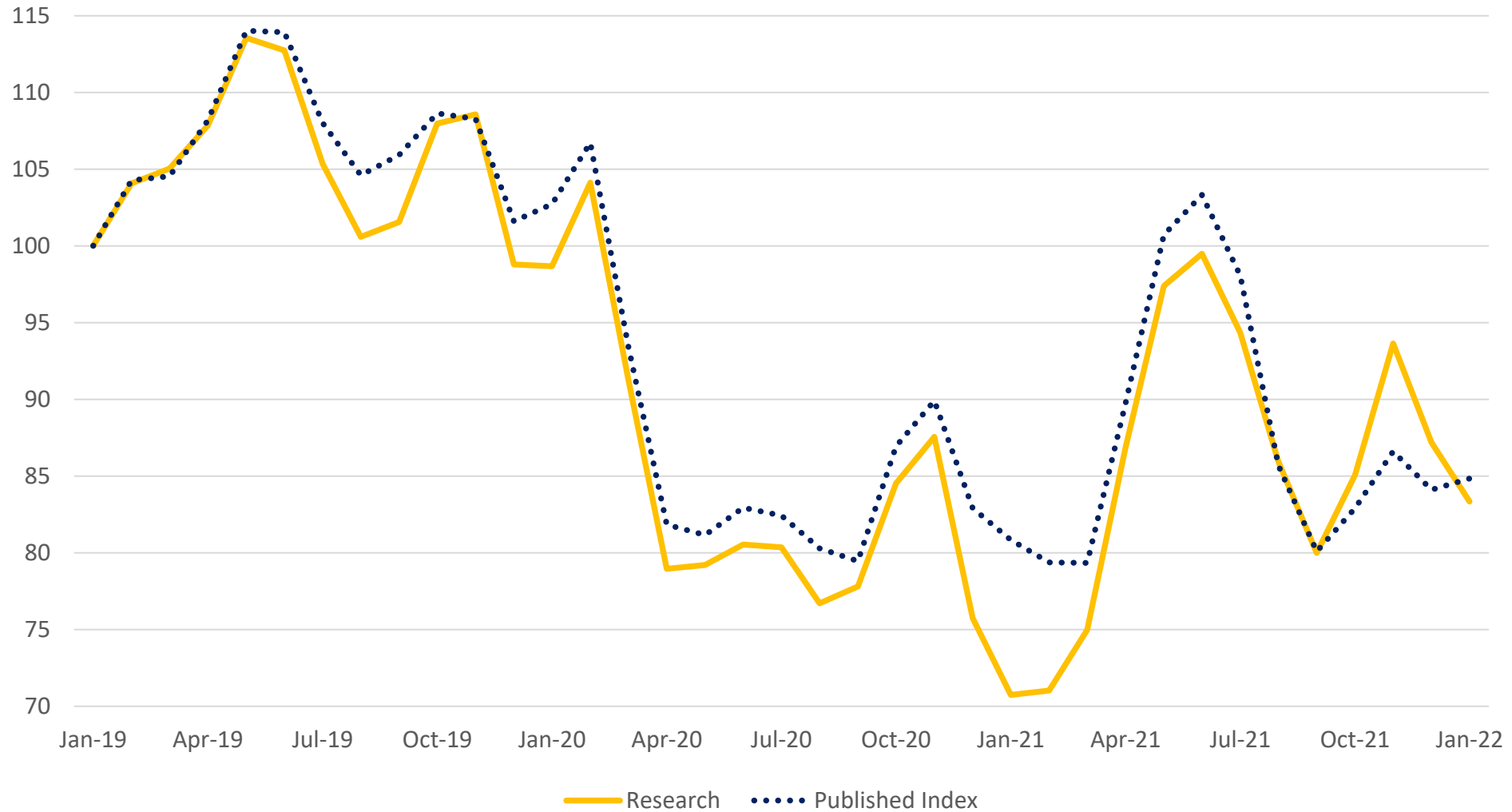
1. Matching reservations
  - ▶ Create unique combinations of collected data for each reservation
  - ▶ Airline code/origin airport code/destination airport code/ trip type/departure date/return date/fare class
2. Quote overlay
  - ▶ Replace the CPI price with the web-scraped price for each matched quote



## Price Relative Calculation (Airfare) (2)

- On average, 7% of CPI quotes priced through this outlet could not be replaced using web-scraped data.
  - ▶ Reasons for non-matches include:
    - Seasonality of airfare
    - Airline service changes
    - Certain fare characteristics were unavailable
    - Coronavirus pandemic
- Quotes we did not attempt to collect through web-scraping are included using their CPI collected prices.

# Research Index (Airfare)



# Price Relative Calculation (Lodging) (1)

1. Match reservations
  - ▶ Create unique combinations of collected data for each reservation
  - ▶ Match Quote/PP/Qry  
Num/RoomID/Payment/Cancel
2. Calculate reservation relatives (current period price/previous period price)
3. Calculate quote relatives
  - ▶ Geometric average of reservation relatives for each quote

# Price Relative Calculation (Lodging) (2)

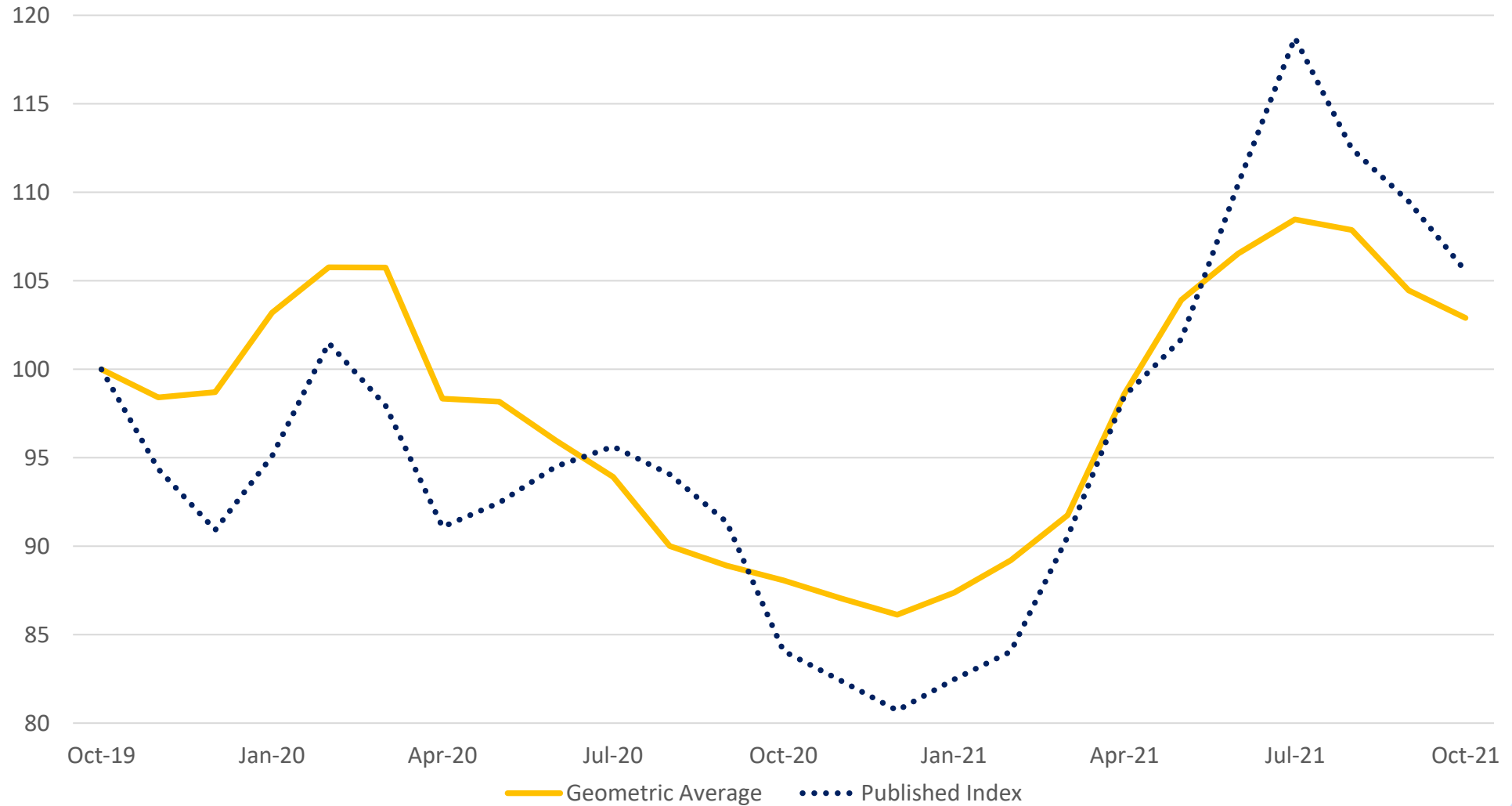
- Experiment began in November 2019 and we have results through October 2021.
- Each month since September 2020, we've:
  - ▶ Sent an average of 24 queries per quote for collection
  - ▶ Collected an average of 203,000 reservations
  - ▶ Matched an average of 108,000 reservations
    - Average of 226 reservations per quote
- Instances of non-response dropped 40% over the period.

# Research Indexes (1) (Lodging)

- Use price relatives we calculated from web-scraped data for quotes with usable reservations.
- Quotes that we attempted to collect data for, but where no matches were found, are imputed.
- Quotes we did not attempt to collect through web scraping are included using traditionally-collected prices.



# Research Indexes (2) (Lodging)



# Summary

- Carefully consider your data requirements and pros and cons of various sources.
- Communicate your requirements to your source and get permission to web-collect.
- Determine if you can use an Application Programming Interface (API).



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