AESDirect Transition to ACE

When will AESDirect be available in ACE?
AESDirect will be deployed to ACE at the end of November 2015.

How long will users have to transition from the legacy AESDirect to AESDirect in ACE?
We are looking to allow for at least a 3 month transition window.

When I begin using AESDirect in ACE, will I still have access to legacy AESDirect?
Yes. Both systems will be available throughout the transition process. Shipments can be filed in either system during this window so we are encouraging all companies to have a plan to avoid duplicate filing.

When can I set up my ACE account and create users?
The ACE export account feature has been available since June 27, 2015. Companies with ACE Importer Accounts can the Exporter role to their account. Companies new to ACE must apply for an ACE Exporter Account at www.cbp.gov/ACE. There is a Quick Reference Guide (QRG) available at http://www.cbp.gov/document/guides/ace-account-creation-exporter-accounts-qrg.

Will the SCAC/IATA look-up be available in the new system?
No. The look-up will not be available in the new system. IATA has a search available at http://www.iata.org/publications/Pages/code-search.aspx. For SCAC, please contact your carrier or National Motor Freight Traffic Association (NFMTA) at www.nfmta.org .

Will I still be able to use AESPcLink once the transition to ACE is complete?
The key features of AESPcLink have been incorporated into the new AESDirect Portal and therefore AESPcLink will not transition into ACE. The new portal has both a draft and auto-save capability and will eventually allow for text in Spanish.

Can I retrieve shipments that I filed in the legacy AESDirect application in the ACE AESDirect?
Yes. You can retrieve previously filed shipments in the new AESDirect by entering your Filer ID, Internal Transaction Number (ITN) and Shipment Reference Number (SRN).

If my company files Electronic Data Interchange (EDI) format directly to AES, will I be impacted by this transition?
No. The transition will only impact filing process that leverage the legacy AESDirect.

My company uses AESDirect Weblink to submit EEI. How will we impacted?

Weblink transition guidance (and guidance on EDI and VPN through AESDirect) will be provided in December 2015. In the meantime, it is beneficial for all developers to encourage their users to obtain their ACE access in advance of this transition.

What web browsers will I be able to use when filing in AESDirect in ACE?
ACE officially supports Internet Explorer but the AESDirect portal is compatible with other major browsers as well.

What training is available regarding exports in ACE?
We have posted AESDirect webinar demos in both English and Spanish as well as a webinar on ACE Exporter Accounts and ACE Export Reports available at http://www.census.gov/foreign-trade/outreach/index.html. There are also quick how-to videos on Account and Reports at http://www.census.gov/foreign-trade/compliance/aesvetting.html. All updates, broadcast messages, and other guidance and training material (including the new user guide) are available at http://www.census.gov/foreign-trade/aes/aesdirect/transitiontoace.html.

As the administrator, will I need a separate account for filing EEI?
No. ACE will not require a separate account for filing EEI.

Will a certification quiz be required in ACE?
There will not be a certification quiz in ACE. You will, however, have to acknowledge certification statements covering key filing and system requirements.

How many shipments will be displayed in the Shipment Manager in the new AESDirect?
There will be at least 6 months of shipment data displayed in the shipment manager. Keep in mind, the shipment manager will feature shipments filed in the new portal.

Are there any need fields or filing requirements that weren't applicable in the legacy AESDirect?
No. There aren't any new filing requirements or system edits applied to the new system. The fields and system edits are consistent with those in the legacy AESDirect application and there haven't been any changes to the Foreign Trade Regulations (FTR).

Templates and Profiles

In ACE, will I have access to my templates and profiles from the legacy application?
Templates and profiles will not transfer into the legacy application. We encourage filers to take advantage of the transition window to recreate templates and profiles while there is still access to legacy AESDirect as a resource. You can also retrieve legacy AESDirect shipments in the new system and create templates and profiles with them as well.

Will all users be able to see profiles and templates created in my account?
Yes. All users will be able to access profiles, templates and shipments under any EIN that they have access to in ACE.

Is there a limit for templates and profiles in the new system?
Currently there isn't a limit in the new system but this may be revisited as system usage is evaluated.

Will the freight forwarder information be automatically populated in ACE?
No. This party will have to be entered for each shipment either manually or by loading a profile.