



For audio, please dial:

1- 888-469-1342 | 2 1 9 8 4 8 6#



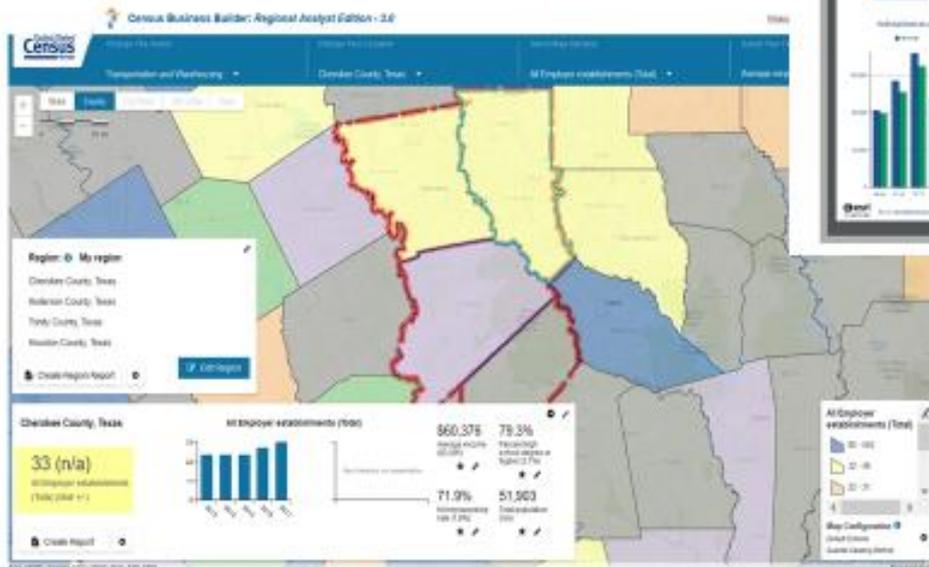
Census Resources

Census Resources

- Census COVID-19 Data Hub
- Census Business Builder
- Trade Source Newsletter

US Demographic and Economic Data At A Glance

Population Aged 65 Years and Older	Total Uninsured Population	Total Employer Establishments	Total Non-Employer Establishments
49,238,581	29,752,767	7,860,674	25,701,671
American Community Survey (ACS) 2014-2018	American Community Survey (ACS) 2014-2018	County Business Patterns (CBP) 2017	Nonemployer Statistics (NES) 2017





Introduction



About DDTC:

- **Mission:** Ensuring commercial exports of defense articles and defense services advance U.S. national security and foreign policy objectives.
- **Organizational Structure:**
 - Policy Office (DTCP)
 - Licensing Office (DTCL)
 - Compliance Office (DTCC)
 - Management Office (DTCM)
- **Key Functions:**
 - Establishing and maintaining defense export regulations (ITAR)
 - Registering entities and individuals
 - Adjudicating export licenses
 - Responding to inquiries
 - Promoting and enforcing compliance

About the Speaker:

Karen Wrege, CIO

- Joined DDTC as the CIO in October 2014, Prior to DDTC, spent 10 years in economic consultancy providing auction software and services to global clients in the telecommunications industry
- Served as manager of the US Federal Communications Commission's spectrum auctions beginning in 1994 and was promoted to Chief Information Officer of the Wireless Telecommunications Bureau



Agenda



1. DECCS: Reflection
2. DECCS: User Group
3. Development Process
4. DECCS Tips, Tricks, and Customer Service
5. Q&A period

How to Ask Questions

All lines are muted

Please enter your questions in the WebEx chat



DECCS Reflection



Objectives and Goals

- **Design** an entire system to process and track registration and license applications
- **Maintain** a robust and quick turnaround time for the Response Team and Help Desk
- **Continuously** modernize and update DECCS for maximum user efficiency
- **Ensure** security standards are met for internal and external users

DECCS Help Desk Tickets
38,365

Knowledge Articles and Learning Guides
631

New Enrollments
23,009

Registrations since launch
11,872

Unique Companies
16,701

Licenses issued since launch
18,988



DECCS User Group



What is the DECCS User Group?

- The DECCS User Group is a group of external user volunteers who will come together once a quarter to provide feedback on DECCS and the applications/services within the program

Intentions of DECCS User Group

- **Goal:** Provide DDTC with direct industry feedback on any system issues that users are struggling with or any process improvements users would like to see in the future
- **Timeline:** Will launch January 2021
- **Demographics:** DDTC is looking for a wide array of companies, corporations and entities to participate in the DECCS User Group to ensure all potential parties have a chance to provide feedback



Development Process



From a Request to Reality



16 releases since March



Releases include bug fixes and enhancements



Bi-weekly releases, scheduled every other Monday



DIRECTORATE OF DEFENSE TRADE CONTROLS

DECCS Tips & Tricks



DECCS Tips & Tricks



Enroll in DECCS as a part of your company

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User Enrollment

Please complete the form below to create your DECCS User Account. Make sure that you use a phone number (landline or mobile) that is readily accessible so that you may successfully complete the steps required for multi-factor authentication (MFA). For further guidance on creating a DECCS User Account, reference the [User Enrollment User Guide](#) and [video](#).

***User ID/Email**

***First Name**

***Last Name**

Nickname

***Phone Number (without dashes or parentheses)**

PLEASE NOTE
If your company has already registered with DDTC, enter the Registration Code provided by your Corporate Administrator and the name of your company. If this is your first time registering with DDTC, select "I am part of a New Company".

***Company Name**
 - OR - *** I am a part of a New Company**

***Registration Code**

*Acceptable formats are: X-#### or X##### beginning with M, K, F, O, or B

 Directorate of Defense Trade Controls



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DECCS is LIVE!

Your Registration and Licensing data is now online. Click "Access DECCS" below to log in, enroll, or learn more.

[Access DECCS](#)

To contact the DDTC Response Team or Help Desk, please email DDTCCustomerService@state.gov

DDTC Response to SARS-CoV-2

In response to the national emergency President Trump declared on March 13, 2020 as a result of SARS-CoV-2 pandemic, the Department of State has taken a number of steps to mitigate the impact of the pandemic on the U.S. companies and supply chains overseas. See [here](#) for a description of current measures.

Learn About Export Regulations

Read about the laws and regulations that govern Defense Trade, including the Arms Export Control Act (AECA), the ITAR, and the United States Munitions List (USML).

[Find out if you need to Register](#)
[Review the ITAR](#)
[Request a Commodity Jurisdiction \(CJ\)](#)

Export Your Goods/Services

Access the ways you conduct Defense Trade activities, including Registration, Licenses, Agreements, and their associated online systems.

[Register your Business](#)
[Go to DECCS Portal](#)
[Apply for Licenses or Agreements](#)
[Learn more about DECCS Applications](#)

Get Help from DDTC

Learn all the ways we can help you or your organization to meet any of your specific needs with regards to conducting Defense Trade.

[Contact Us](#)
[Review FAQs](#)
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Contact Us

[Review FAQs](#)

[DDTC Outreach Opportunities](#)



DECCS FAQs & Help Guides



Home > Support > FAQs

Frequently Asked Questions

What's your question?

Popular Questions

- 01/29/20
[How to become a Corporate Administrator for my company?](#)
- 04/09/20
[Are there user guides for the DECCS Registration Application?](#)
- 03/28/20
[How do I check/verify my certificate email?](#)
- 02/13/20
[Steps to Setup MFA](#)
- 06/15/20
[How do I amend my Registration?](#)

Topic Areas

Commodity Jurisdictions (CJs) +

DECCS -

- [Corporate Administrator/Super Users](#)
- [Advisory Opinions \(AO\)](#)
- [Payment/Fees](#)
- [Registration](#)
- [General](#)
- [Okta/Authentication](#)
- [Licensing](#)
- [Enrollment](#)
- [Inquiry](#)
- [Digital Certificates](#)
- [Commodity Jurisdiction \(CJ\)](#)

Defense Trade Compliance Training +



DECCS FAQs & Help Guides



Licensing

02/27/20

How can I submit an RWA in the Licensing application? I need to RWA my application

03/04/20

What is the guidance for Re-Transfer Requests?

03/28/20

How do I check/verify my certificate email?

02/18/20

I am a CA but do not see the access groups.

02/25/20

What are the License Status Definitions?

02/17/20

I cannot view my license information in DECCS.

01/29/20

Who manages my licensing groups?

02/18/20

Do the access licensing groups rules apply to the in progress and track status case listing pages?

02/27/20

Can I mail in my DSP-5?

02/18/20

Who can make changes to my license in a Draft status?

02/18/20

02/26/20

I can only input 2 decimal digits in the Unit Price of a license request in DECCS.

02/18/20

What is the Licensing Application?

02/17/20

How do I upload supporting documents to my license in DECCS?

05/31/19

Will vendor applications, such as OCR, interface with DECCS for batch processing?

03/05/20

How do I un-sign a License?

12/13/18

I have built a licensing system and I want to send applications to DECCS. How do we go about testing our new application? ...

02/27/20

Where can I find the status of my signed license?

02/18/20

Where did my licenses go?

02/18/20

What roles are available in DECCS Licensing to assign to users to limit their access?

03/04/20

Will DECCS allow users to edit/submit licenses applications that were originally created in DTRADE and then RWA'd? Or do they need to create a new lic...

02/18/20



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[Home](#) > [Support](#) > [FAQs](#) > [DECCS](#) > [Licensing](#) > [FAQ Answer](#)

DECCS FAQs:

Q: How do I un-sign a License?

A: In DECCS, you cannot un-sign a license. Once complete, you will sign and submit your license to the Empowered Official who will then send it on to DDTC for review.

The Empowered Official can send the license back to the drafter if needed prior to submitting to DDTC.

DECCS FAQ CATEGORY
[Licensing](#)





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i **Welcome to DECCS - Important Note!**
** Currently your User Account has no Assigned Company and therein will not have access to Registrations.*

Announcements

05/01/20 12:00 EST

Update to DDTC Web Notice on COVID Measures

Given the extraordinary impact of the COVID-19 pandemic on the national economy and Defense Industrial Base, the Directorate of Defense Trade Controls (DDTC) is temporarily reducing registration fees for DDTC registrants in Tier I and Tier II to \$500 for registrations whose original expiration date is between May 31, 2020 and April 30, 2021. Also, DDTC is reducing registration fees to \$500 for new applicants who submit their registration application between May 1, 2020 and April 30, 2021. All new registrants are in Tier I in the first year. This will allow new registrants and existing registrants in Tiers I and II, many of which are small and medium-sized enterprises, to receive a reduced registration fee over the course of the coming year. The fee structure for Tier III entities remains unchanged at this time. We anticipate that this temporary reduction in fees for Tier I, Tier II, and new registrants will save regulated industry over \$20 million over the course of the coming year.

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- Advisory Opinions
- Commodity Jurisdictions
- Licensing**
- Registration
- User Management

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[Home](#) > [Licensing: Application User Guides](#)

Licensing: Application User Guides

Welcome to the DECCS Licensing Learning Tools page. Here users can access the Licensing User Guide, Licensing Roles documentation and detailed information on the 'Track Status' functionality within the application. Additional material to help with the submission and signature of a License using the DECCS application will be available shortly.

For more information on the DECCS Licensing application, click on the document links below:

[Licensing Application User Guide](#)

[Licensing Access Groups User Guide](#)

[License Application - Track Status User Guide](#)

[Copy License One Pager](#)

[DECCS License User Roles](#)

Have Questions or Need Help?

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DECCS - Create a Support Case

Provide the details below to create a Case.

Estimated Burden: 5 Minutes
* PAPERWORK REDUCTION ACT STATEMENT: Public reporting burden for this collection of information is estimated to average 5 minutes per response, including time required for searching existing data sources, gathering the necessary documentation, providing the information and/or documents required, and reviewing the final collection. You do not have to supply this information unless this collection displays a currently valid OMB control number. If you have comments on the accuracy of this burden estimate and/or recommendations for reducing it, please send them to: The Department of State, Directorate of Defense Trade Controls (PM/DDTC).

OMB control number:
1405-0193

Expiration date:
4-30-2021

Customer Information

* Do you have a Registration Code?

* What is your legal Company/Business Name?

* What is your preferred contact number?

Inquiry/Issue Information

* What can we help you with today?

* Short Description

Detailed Description

Required information





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Customer Information

* Do you have a Registration Code?
-- None --

* What is your legal Company/Business Name?

* What is your preferred contact number?

Inquiry/Issue Information

* What can we help you with today?
-- None --

* Short Description

Detailed Description

Required information

What is your legal Company/Business Name? What is your preferred contact number? Short Description

Inquiry/Issue Information

* What can we help you with today?
Licensing

* Sub Category
Amendment

-- None --

Additional Documentation

Amendment
Batch Processing
Brokering
Can't find my record
DDTC

Required information

What is your legal Company/Business Name? What is your preferred contact number? Short Description



Self Service



Provide the details below to create a case.

Amendment

* Short Description

Access

Detailed Description

DECCS Help Search ▲

- License Access Groups – Who defines the groups and the users they should contain? What can users in**
License **Access** Groups are defined and populated by a company's Corporate Administrator. The Groups identify the users that can **access** the information in the Licenses selected by the Corporate can be members of multiple groups, granting them **access** to both lists of the selected licenses...
- Can Foreign Users access information in DECCS?**
Foreign Users can **access** DECCS applications. All users can submit an Advisory Opinion (AO, or register a Foreign Broker. To **access** information pertaining to a specific entity, the user must) will determine which applications the user can **access**. Once granted **access** to an entity's License...
- Can Foreign Users access information in DECCS?**
Foreign Users can **access** DECCS applications. All users can submit a Commodity Jurisdiction a Foreign Broker. To **access** information pertaining to a specific entity, the user must receive) will determine the applications the user can **access**. Once granted **access** to an entity's License Information...
- I am a Corporate Administrator (CA). How do I customize how users in my company can access licenses?**
and **access** licenses in the Licensing Application using **Access** Groups. You can learn more about how to add/remove or customize groups by clicking on the Licensing **Access** Groups user guide link below: Licensing **Access** Groups User Guide...
- What are licensing access groups?**
Licensing **Access** Groups feature allows the Corporate Administrator to manage and define which licensing users can see which licenses. For more information on Licensing **Access** Groups, click the link below: Licensing **Access** Groups User Guide...



Self Service



Quality Missiles

*** What is your preferred contact number?**

555-555-5555

Inquiry/Issue Information

*** What can we help you with today?**

Licensing

*** Sub Category**

Amendment

*** Short Description**

Access

Detailed Description

How can I get added to the right access group?

DECCS Help Search

Submit



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Industry Portal Applications Learning Tools Support

Case details

Number CS0001445	State New
Company Men in Black2	Caller Mike Sampletary
Short description I need help setting up my users	Description I need help setting up my users
Updated just now	

Actions

[Close Case](#)

Attachments

Drop files here

I need help setting up my users

Type your message here... [Send](#)

MS Mike Sampletary
just now
CS0001445 Created

Start



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[Create a New Support Case](#)

☰ Cases

Number	Short description	State	Created ▾
CS0028361	DECCS Enrollment - User Enrollment Failure	Closed	2020-07-06 10:49:31

< > Rows 1 - 1 of 1

 Directorate of Defense Trade Controls

- The DDTC email address has changed! To contact the Help Desk and Response Team, utilize DDTCCustomerService@state.gov.



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Questions?

To ask a question, simply type it into the WebEx Q&A chat box